

User Involvement

Involving people with disabilities in the development, provision and evaluation of quality community-based services

20 - 21 April 2007 • Zagreb, Croatia
Four Points Sheraton - Panorama Hotel Zagreb



Programme

European Coalition for Community Living
c/o Inclusion Europe
Galeries de la Toison d'Or
29 Chaussée d'Ixelles 393/32
B-1050 Brussels
Tel.: + 36 1 235 6184 · Fax: + 36 1 235 6170
E-mail: coordinator@community-living.info

Friday, 20 April 2007

12:00 - 14:00 **Registration of participants**

14:00 - 15:30 **Opening Plenary** *Room Zagreb (English/Croatian)*

Chair: John Evans, European Network of Independent Living

- **Welcome** - John Evans (ECCL), Borka Teodorović (Association for Promoting Inclusion), Zdenka Petrović (Association for Self-Advocacy)
 - **Introduction to the Seminar** - Ines Bulić (ECCL)
 - **Ensuring Quality in the Delivery of Community-Based Services** - Christian Zechert (Dachverband Gemeindopsychiatrie)
 - **Measuring Service Quality in the 21st Century** - Michael S. Chapman (Chesapeake Management Consulting)
 - **Discussion**
-

15:30 - 16:00 **Coffee break**

16:00 - 17:30 **Plenary Session II** *Room Zagreb (English/Croatian)*

Chair: Josée Van Remoortel, Mental Health Europe

- **Community Living and User Involvement: the human rights context** - Angela Garabagiu (Secretary to the Committee of experts on community living (deinstitutionalisation) of children with disabilities, Council of Europe)
 - **Community-Based Alternatives to Institutions for People with Disabilities: preliminary results of the European cost-comparison study** - Julie Beadle Brown (Tizard Centre, University of Kent)
 - **Discussion**
 - **Report from Day One** - Paul Trehin (Autism Europe)
-

20:00 **Dinner** (*prior registration necessary*)

Saturday, 21 April 2007

9:30 - 10:15 **Plenary Session III** *Room Zagreb (English/Croatian)*

Chair: Judith Klein, Open Society Mental Health Initiative

- **Challenges to the Involvement of Users in the Planning and Delivery of Services** - Ingemar Färm (European Disability Forum)
 - **Discussion**
-

10:20 - 11:50 **Parallel Focus Groups I**

Focus group 1: **Policy frameworks for community living**

Room Camelia (English only)

Chair: Geert Freyhoff, Inclusion Europe

- Slavka Kukova (Open Society Mental Health Initiative, Hungary/Bulgarian Helsinki Committee, Bulgaria)
- Neil Coyle (Disability Rights Commission, UK)

Focus group 2: Self-advocacy as a precondition to inclusion
Room Zagreb (English/Croatian)
 Chair: Josée van Remoortel, Mental Health Europe

- Zdenka Petrović (Association for Self-Advocacy, Croatia)
- Martine Dutoit (Advocacy France, France)

Focus group 3: Guardianship as a barrier to social inclusion
Room Fortuna (English/Croatian consecutive tr. available)
 Chair: Paul Trehin, Autism Europe

- Gábor Gombos (Mental Disability Advocacy Centre, Hungary)
- Neda Mišćević (Association for Promoting Inclusion, Croatia)

11:50 - 12:20 Coffee break

12:20 - 13:10 Plenary Session IV *Room Zagreb (English/Croatian)*

Chair: Paul Trehin, Autism Europe

- Rapporteurs' reports from the Focus Groups followed by discussion

13:10 - 14:30 Lunch

14:30 - 16:00 Parallel Focus Groups II

Focus group 4: Community for All Initiatives in SEE
Room Zagreb (English/Croatian)
 Chair: Judith Klein, Open Society Mental Health Initiative

- Vladan Jovanović (Fund for Social Innovations, Serbia) and Ljubomir Pejaković (Ministry of Labour, Employment and Social Policy, Serbia)

Focus group 5: Freedom and Independent Living through direct payments and personal assistance schemes
Room Fortuna (English/Croatian consecutive tr. available)
 Chair: Ingemar Färm, European Disability Forum

- Gordana Rajkov (Centre for Independent Living/Member of Parliament, Serbia)
- Tina Coldham (Mind, UK)

Focus group 6: Involvement of users in the delivery and evaluation of services on the national and local level: good practices
Room Camelia (English only)
 Chair: Ingrid Körner, Inclusion Europe

- Klaus Candussi and Agyby Waltraud (atempo, Austria)
- Mandy Hooper (Commission for Social Care Inspection, UK)

16:00 - 16:30 Coffee break

16:30 - 18:00 Closing Plenary Session *Room Zagreb (English/Croatian)*

Chair: Ingrid Körner, Inclusion Europe

- Rapporteurs' reports from the Focus Groups followed by discussion
- Closing address - Neven Ljubičić, Minister of Health and Social Welfare, Croatia (TBC)
- Statement of the European Coalition for Community Living - John Evans (ECCL)



The European Coalition for Community Living (ECCL) is a Europe-wide initiative working towards the social inclusion of people with disabilities by promoting the provision of comprehensive, quality community-based services as an alternative to institutionalisation.

ECCL's vision is of a society in which people with disabilities live as equal citizens, with full respect for their human rights. They must have real choices regarding where and with whom to live, choices in their daily lives and real opportunities to be independent and to actively participate in their communities.

ECCL advocates for and monitors progress towards de-institutionalisation in Europe, campaigns for, and provides information on, the development of comprehensive, quality community-based services and de-institutionalisation. More information on membership in ECCL is available at: www.community-living.info



The Association for Promoting Inclusion (API) is a nongovernmental organization based in Zagreb that was established in 1997 with the support of the Open Society Mental Health Initiative. API's mission is to promote the process of deinstitutionalization and the development of community-based support services for children and adults with intellectual disabilities. More information is available at: www.inkluzija.hr

