

# The Right to Live in the Community

## Seminar of the European Coalition for Community Living

### Brussels, 17 May 2006



## Users evaluating

<p><b>Description:</b></p>	<p>Nueva describes sheltered housing offers for people with learning difficulties and disabilities. The company with limited liability ,atempo' has developed a method to evaluate service in the field of housing for people with learning difficulties and disabilities, which has been called 'Nueva'.</p> <p>The method originates from a commitment to social equality especially for people with learning difficulties and disabilities, and was developed together with users of sheltered housing. Within the Nueva evaluation process the users measure and describe the quality of housing offers. Nueva evaluators are people with learning difficulties and have made personal experiences in the field of housing. They were trained by atempo and belong to its staff. The Nueva evaluation process is intended as a tool to conduct a survey on the quality of the service that meets the users' approval. Therefore is personal contact between the evaluators and the users of the service that has to be evaluated very important.</p>
<p><b>Innovation:</b></p>	<p>People with learning difficulties work as experts to ensure quality. The publication of of the evaluation results in the Nueva catalogue is a significant contribution to the consumers' information and protection. Consumers are offered valuable information and can compare the housing offers.</p>
<p><b>Cooperation options:</b></p>	<p>Organisations which wish to set up the Nueva project to ensure quality and inform the consumers in their region, can become franchise-partners within the Nueva-network. Offers of residential opportunities can have their housing offers evaluated and benchmarked as well as other published offers.</p>
<p><b>Homepage:</b></p>	<p><a href="http://www.atempo.at/nueva">www.atempo.at/nueva</a></p>
<p><b>Products and results:</b></p>	<p><a href="http://www.nueva-online.info">www.nueva-online.info</a></p>
<p><b>Project executor:</b></p>	<p>atempo Betriebsgesellschaft mbH (<a href="http://www.atempo.at">www.atempo.at</a>)</p> <p>atempo works with people who have learning difficulties and special needs. atempo means: at the right pace.</p> <p>At atempo there are 5 different areas and projects: The field of vocational training and career offers 61 places for vocational training in Vienna and Graz for people with learning disabilities and special needs. In addition there are another 20 places for on the job training at various companies.</p>

Sud is the core area of atempo. Sud means “themselves and directly” (German: selbst und direkt). Sud represents the interests of people with learning difficulties.

In the Nueva area, people with learning difficulties evaluate residential opportunities, services and events. They evaluate from the point of view of users. Here it is all about the quality of the various offers from the point of view of users. They also evaluate how free of hindrance access to services and events is.

The Capito area composes, checks and designs hindrance-free information on paper and CD-ROM and on the Internet.

The Daqui - Datenservice area takes care of Internet pages, feeds addresses into databases and offers visiting card services at fairs.

In atempo projects we work together with European partners on various innovative developments, and we test new ideas.

**Partners and Orderer**



Lebenshilfe Südtirol



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